



**PRACTICAL GUIDE  
CONVENIENCE CLINICS**

## Convenience Clinics

To access the list of convenience clinics in our provider network, go to the following link [https://www.aetna.com/dsepublic/#!/contentPage?page=providerSearchLanding&site\\_id=passport&language=en](https://www.aetna.com/dsepublic/#!/contentPage?page=providerSearchLanding&site_id=passport&language=en) and follow the steps below:

1. Enter the zip code of your current location and click on the “search” button

Start Search Here

Please enter your home location (zip, city, county or state) to access providers specific to your plan benefits.

33126 (Miami, FL)

Traveling? You can change your location after you select your plan.

Look within

25 Miles

0 Miles 100 Miles

Search

2. Select the option “Passport to Healthcare® Primary PPO Network”

Continue

Select a Plan

Enter plan name to narrow list below, e.g. Managed Choice

Medical Plans

☒ Passport to Healthcare® Primary PPO Network

☐ Passport to Healthcare® Secondary PPO Network

Continue

3. A list of available services will appear, click on the “Walk-in Clinics” option

Find what you need by category

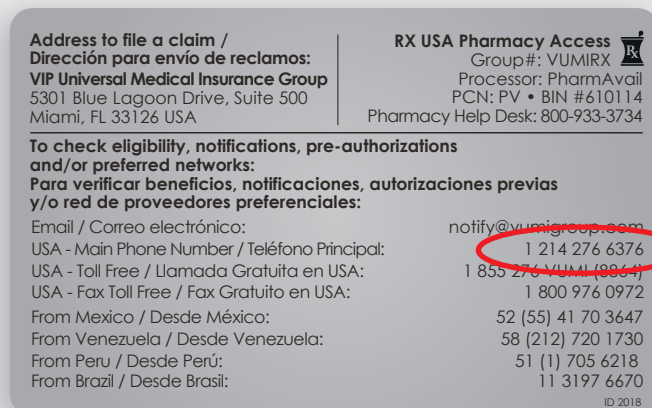
- Medical Doctors & Specialists >
- Hospitals & Facilities >
- Urgent Care >
- Walk-in Clinics >
- Behavioral Health >
- Labs & Testing >
- Alternative Medicine >
- Durable Medical Equipment (DME) >
- Common Procedures & Conditions >
- Institutes of Quality & Excellence >

4. A list with all the nearest convenience clinics will appear

Provider/Facility Information	Distance	Plan Information	Ratings
MinuteClinic >	4.1 miles	See Accepted Plans	
<p>In Network</p> <p>MinuteClinic Inside Target</p> <p>10101 West Flagler Street</p> <p>Miami, FL 33174</p> <p>(866) 389-2727</p> <p>Specialties: Nurse Practitioner; Walk in Clinic</p> <p>Add to compare</p> <p>Report Incorrect Information &gt;</p>			
MinuteClinic >	4.23 miles	See Accepted Plans	
<p>In Network</p> <p>8740 Bird Road</p> <p>Miami, FL 33165</p> <p>(866) 389-2727</p> <p>Specialties: Nurse Practitioner; Walk in Clinic</p> <p>Add to compare</p> <p>Report Incorrect Information &gt;</p>			

## Using of the VUMI® membership card

To be able to use this benefit, insureds will have to present their VUMI® membership card. Providers must contact VUMI® at the following number **1+ (214) 276 6376**, which is also listed on the back of the membership card, in order to coordinate and verify benefits.



## Frequently Asked Questions for Insureds

### What should I do if the provider does not recognize the VUMI® membership card?

Let them know that VUMI® uses the Aetna network or ask the provider to contact VUMI®.

### What should I do if the provider asks me to pay?

Do not pay. Contact a VUMI® medical coordinator immediately, available 24 hours a day.

### What happens if for some reason I have to pay for the consultation directly?

You must send invoices and payment receipts to VUMI® for a full refund.

### Does the deductible apply?

No, the deductible will not apply to services received at convenience or walk-in clinics.

### Is there a limit of visits allowed to these clinics?

There is no restriction of visits. You can receive unlimited medical services at convenience or walk-in clinics and without the application of deductible.